



NCIA/ACQ/2020/12965  
13 January 2021

## **Notification of Intent to Request for Quotation**

### **Hardware Support and Software License Renewal NOI-CO-115370-HSSR**

**Estimated Value: 2.5MEUR**

The NCI Agency is seeking to renew eight Hardware Support and Software License Agreements (see Annex A) that were previously maintained by a service integrator.

The Agency anticipates issuing the formal Request for Quotation (RFQ) in mid-January 2021 with an anticipated Contract Award by end of February 2021.

Please note that the anticipated IFB will likely have a bid closing date of approximately 15 days.

**NCI Agency Point of Contact:**  
**Sr. Contracting Assistant, Leonora Alushani**  
[RFQ-CO-115170-HSSR@ncia.nato.int](mailto:RFQ-CO-115170-HSSR@ncia.nato.int)

**To:** Distribution List

**Subject:** **Notification of Intent to Requests for Quotations  
Hardware and Software Support Renewal (HSSR)**

**RFQ-CO-115370-HSSR**

**Reference(s):**A. AC/4-D 2261 (1996 Edition)  
B. BC-D(2020)0168-ADD1

1. The NCI Agency, as the Host Nation, hereby gives notice of its intent to issue a Request for Quote (RFQ) to renew eight Hardware Support and Software License Agreements.
2. The procurement will be conducted under the Basic Ordering Agreement Plus (BOA+) procedures.
3. A summary of the requirements of the anticipated RFQ is set forth in Annex A of this letter. The NCI Agency is refining the requirements and will include more details when the RFQ is released.

4. The reference for the RFQ is RFQ-CO-115370-HSSR, and all correspondence concerning this RFQ must reference this number.
5. For the purpose of planning, the estimated cost for the services and deliverables included within the scope of the intended contract is approximately 2.5MEUR.
6. The anticipated period of performance upon award is a Base Period of 12 months plus two 12-month Option Periods.
7. The envisaged procurement procedure for this RFQ will be the BOA+ procedures. The successful quote, pursuant to the RFQ following this NOI, will be that quote which is the lowest price and technically compliant in accordance with the evaluation criteria prescribed in the RFQ.
8. The formal RFQ is planned to be issued in mid-January 2021, and Contract Award is planned for no later than the end of February 2021.
9. The NCI Agency plans to award either a single or multiple firm-fixed price contracts. Therefore, partial bidding will be allowed.
10. A draft Bidders list extracted from those companies who currently have an active BOA with the NCI Agency is attached at Annex B.
11. Companies that have a signed and activated BOA and are not listed in Annex B, may contact the NCI Agency's POC at paragraph 17 of this letter enabling the Company to be added to the Bidders list.
12. In addition, national responsible authorities are kindly requested that the NCI Agency be provided with Declarations of Eligibility (DoE) **not later than 10 days from the date of this Notification of Intent (NOI)** of qualified firms which are interested in participating in this procurement but do not possess a BOA.
13. The declarations of Eligibility (DoE) should include the following information for each of the nominated companies:
  - Company Name and Address
  - Point of Contact, Telephone number and E-mail address.
14. This information is critical to enable prompt and accurate communication with prospective Bidders. The DoE should be sent to the following point of contact:

NATO Communications and Information Agency  
Attention: Leonora Alushani, Sr. Contracting Assistant  
E-mail: [RFQ-CO-115170-HSSR@ncia.nato.int](mailto:RFQ-CO-115170-HSSR@ncia.nato.int)
15. Bidders will be required to declare a Quotation validity of six (6) months from closing date for receipt of quotes. Should the selection and award procedure exceed the RFQ Closing Date by more than six (6) months firms will be requested to voluntarily extend the validity of their Quotations accordingly. Bidders may decline to do so, withdraw their Quote and excuse themselves from the RFQ

process without penalty.

**16.** National authorities are advised that the RFQ package is anticipated to be NATO UNCLASSIFIED.

**17.** The NCI Agency point of contact for all information concerning this NOI is Ms. Leonora Alushani at email: [RFQ-CO-115170-HSSR@ncia.nato.int](mailto:RFQ-CO-115170-HSSR@ncia.nato.int)

**18.** Your assistance in this procurement is greatly appreciated.

For the Director of Acquisition:



Ijeoma Ike-Meertens  
Principal Contracting Officer (Acting)

**Attachment(s):**

Annex A- Summary of the Requirements  
Annex B- Draft Bidders List

## Distribution List

- **NATO Delegations (Attn: Infrastructure Adviser)**

Albania  
Belgium  
Bulgaria  
Canada  
Croatia  
Czech Republic  
Denmark  
Estonia  
France  
Germany  
Greece  
Hungary  
Iceland  
Italy  
Latvia  
Lithuania  
Luxembourg  
Montenegro  
The Netherlands  
North Macedonia  
Norway  
Poland  
Portugal  
Romania  
Slovakia  
Slovenia  
Spain  
Turkey  
United Kingdom  
United States

- **NATO HQ**

NATO Office of Resources, Management and Implementation Branch –  
Attn: Deputy Branch Chief  
Director, NATO HQ C3 Staff, Attn: Executive Coordinator  
SACTREPEUR, Attn: Infrastructure Assistant  
SHAPE, Attn: J3 & J2

- **Strategic Commands**

HQ SACT Attn: R&D Contracting Office  
ACO Liaison Office

- **All NATEXs**

- **NCI Agency – Internal**

## **Annex A – Summary of the Requirements**

### **1 Introduction**

- 1.1** To address operational service continuity of NATO Computer Incident Response Centre (NCIRC) capability for year 2021, the NCI Agency is seeking to renew various licenses that were previously maintained by a service integrator.
- 1.2** The systems that require Operations and Maintenance renewal are part of the existing NCIRC which is operated centrally at SHAPE Mons and spans to 40+ locations across Europe.

### **2 Project Scope**

- 2.1** The main systems in scope of refresh are:

- 1. Tenable**

- i. Nessus Professional licenses
- ii. Nessus Agents
- iii. Tenable.sc

- 2. Fidelis**

- i. Endpoint products (Subscription premium support)

- 3. RSA–UCID**

- i. Enhanced support (Hardware)

- 4. Netscout–MasterCare**

- i. Mastercare (Hardware)

- 5. Veritas NetBackup**

- i. Client/Server perpetual licenses support extension

- 6. Redhat**

- i. Red Hat Enterprise Linux Server with Smart Management–Standard annual subscription

- 7. Arcsight–support subscription**

- i. Arcsight logger standard edition
- ii. Arcsight ESM standard edition

- 8. Juniper–hardware support**

- i. Juniper care next day support

### **3 Geographical Implementation**

- 3.1** These licenses are used in SHAPE Mons and span to 40+ locations across Europe.

**Annex B – Draft Bidders List**

<b>Country</b>	<b>Vendor</b>
<b>BELGIUM</b>	ATOS Brevco Services S.C.S. BT Limited Belgium Computer Sciences Corporation. Getronics Belgium SA/NV SOPRASTERIA BENELUX Thales S.A.
<b>BULGARIA</b>	Electron Progress EAD
<b>CANADA</b>	Network Innovations Inc.
<b>CROATIA</b>	IN2 Information Engineering Ltd. Span PLC
<b>FRANCE</b>	CS Systèmes d'Informations King ICT d.o.o
<b>GERMANY</b>	CGI (Germany) Gmbh &Co.KG CSC Deutschland Solutions GmbH Hays AG Quin GmbH
<b>ITALY</b>	Engineering Ingegneria Informatica S.P.A Fondazione FORMIT NA.EL.SRL TELSLY S.p.A Vitrociset S.p.A
<b>LITHUANIA</b>	Blue Bridge
<b>LUXEMBOURG</b>	NTT Luxembourg PSF SA
<b>NETHERLANDS</b>	UNI Business Centre BV
<b>NORWAY</b>	3D perception AS Atea Norge AS
<b>POLAND</b>	EXENCE S.A. Newind sp. z o.o. Softblue Michal Kierul Zbar Phu Mariuz Popenda

<b>ROMANIA</b>	ATOS Convergence Creators SRL
<b>SPAIN</b>	EVERIS Indra Sistemas S.A.
<b>SLOVAKIA</b>	Aliter Technologies a.s
<b>TURKEY</b>	HAVELSAN Hava Elektronik San. Ve Tic A.S.
<b>UNITED STATES</b>	ALTIMA GROUP INTERNATIONAL, INC. (AGI) BAE Systems Information Solutions Inc. EMW, Inc. Mutual Telecom Services Inc. PlanIT Group LLC Strategic Operational Solutions, Inc URS Federal Services International Inc UXB Defense, Inc
<b>Total:</b>	<b>42</b>